



CUSTOM FIREARM WORK SUBMISSION

Our Business Hours are subject to change without notice. Please contact us to verify that we are open before scheduling a visit to our facility.

Current Business Hours are as follows: Monday-Friday 10:00 a.m. to 6:00 p.m.; Saturday 12:00 p.m. to 2:00 p.m. at Kings Gun Center Indoor Range, Hanford CA.

Pinstripping by Rat has an 07 Federal Firearms License (**FFL**) and is able to accept firearms from anywhere in the United States including Alaska and Hawaii.

Please read the shipping instructions below:

All Customers: Print and include a completed copy of the appropriate **JOB FORM** with each firearm you are sending for custom work. Sender must also sign his/her name on the Waiver/Liability Release page that's included with the order form, and provide a copy of personal ID or FFL (see below).

Private Parties: Ship via UPS or FedEx (include a copy of your Driver's license) with adult signature delivery. Track the package to obtain delivery confirmation, as we can't always notify you immediately when it arrives. Note: It is illegal to ship a pistol or pistol frame via the US Postal Service unless it is sent FFL to FFL.

FFL-Holders: Email us to request a copy of our FFL. Ship via your preferred carrier (include a copy of your FFL) with adult signature delivery. Track the package to obtain delivery confirmation, as we can't always notify you immediately when it arrives.

All Customers: Failure to provide a copy of the required ID documentation (FFL or Driver's License) and/or a signed copy of the Waiver/Liability Release in the box with the gun when it is shipped will result in the in-processing of your project being delayed until we receive those items, and will also result in a \$25 administrative fee added to your work total.

Pinstripping By Rat

1477 Betty Street Exeter CA 93221
(559) 804-0653: ratscustompinstripping@gmail.com



1. **Long guns, Rifles, Shotguns, AR's (rifle registered)** can be shipped USPS from "private person" to our FFL VIA ground shipping with Signature Required. Please include a copy of your DL and Our completed Job form inside the box with a (customer supplied) return shipping label.
2. **Long guns, Rifles, Shotguns, AR's (rifle registered)** can be shipped USPS from "FFL to FFL" VIA Second day shipping with Signature Required. Please include a copy of the registered owners DL, our completed Job form, and the shippers FFL with (customer supplied) return shipping label.
3. **Handguns, Serialized Frame only**, for "private person" will need to be shipped through a private carrier such as: UPS, FedEx, etc. Unless you're using an FFL to ship your project, you can ship to us directly by using UPS or FedEx ground with signature required. Please include a copy of your DL and Our completed Job form inside the box with a (customer supplied) return shipping label.
4. **Handguns, Serialized Frame only**, "FFL to FFL" shipping must go UPS, FedEx Second day as FFL to FFL have 72 hours from book to book. Please include a copy of the registered owners DL, our completed Job form, and the shippers FFL with (customer supplied) return shipping label.

It is your responsibility to comply with all federal and state firearms laws and shipping company policies when sending firearms. Please check your local laws prior to shipping. This only applies to parts designated as a "firearm" or when sending a complete firearm.

Customer is responsible for shipping costs to and from Pinstriping By Rat!

Please ship all packages "**Signature Required**" to:

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What to Send: If you're only getting frame work, only send the frame (complete frame, not stripped); if you want trigger tuning, send the complete firearm, as trigger tuning includes work done on components in the slide as well. We prefer that firearms **NOT** be shipped to us in their factory boxes, as we have limited storage space at our shop and they can be difficult to keep track of. As such, please wrap the item(s) securely and ship them in the smallest box that will contain them. (This will also save you \$ on shipping due to size/weight) If sending magazines, accessories, or any items for install, please affix a tag or piece of masking tape to each item, and write your name on it with permanent marker. We are not responsible for factory boxes, or misc. items sent unmarked.

Work Order Changes: We do our best to accommodate work order change requests when possible. However, change requests will usually delay your project, as we have to move it into a different group. Also, due to how we divide the projects into groups and work on them in stages until completion, we might be past the stage where we can implement any changes. So try to submit any change requests as soon as possible.

Project Cancellations: Custom work can only be cancelled and firearms returned if we haven't begun to work on it yet (this includes projects sent with blank or incomplete work order forms), and will be subject to a \$100 cancellation fee (plus return shipping, if applicable). Once work commences on a project (usually within 3 weeks of arrival), it cannot be cancelled; however, you can request to have certain extra-cost options eliminated (if possible) so as to reduce the final invoice total.

Recommendations: We strongly urge you to keep a copy of the work order form you filled out (or at least a list of the package/mods/turnaround time estimate) so that you can refer back to it should you be unsure of exactly what work you requested and approximately when it will be finished. We also urge you to make sure that you have no events occurring prior to the completion date that will require you to use the firearm you are sending (e.g. department qualifications), as we are not able to jump projects ahead of others to accommodate individual schedule changes/emergencies.

Completion Time: (Typical Timeframe/Lead Time) **Note:** Timelines/Lead Time are estimated and can vary due to current workloads, this is **NOT** a promised by date.

- Sight / Scope Installation 2-3 Weeks
- Pro Cleaning 2-3 Weeks
- Cerakote™ 6-8 Weeks
- Stippling / Frame Modifications 6-8 Weeks

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Payment & Return Shipping: Payment is not due until the project is complete. You are more than welcome to pay in advance. You are also welcome to send a **money order** or **cashier's check** . Once the payment has been received we will ship the project back to the address from which you shipped the project. **There is no FFL needed on your end.** If you choose to pay by credit card, we will invoice you VIA E-mail.

Please note: credit card payments will be charged an additional 3% service charge to your overall bill. If you have any questions regarding payment, please feel free to contact us. If a project is not paid for in full and picked up within 30 days of invoice date, we reserve the right to charge administrative/storage fees. Tulare County 8% sales tax (CA customers only) & return shipping (if applicable) will be calculated and added to your invoice upon project completion.

Minimum Charge:

- Per Item(s) \$25 (No Exceptions)

We reserve the right to refuse service to anyone. Project's completed and left unpaid for over 30 day's will incur storage fees of \$50.00 a month. After 60 days a mechanics lien will be place on any projects unpaid, and can be sold to recoup the overall cost of goods and services not paid.

Safety Disclaimer

Pinstripping by Rat encourages parents to train their children in the lawful and safe use of firearms. Firearms painted in bright colors may look like a toy to CHILDREN! Please educate your children about gun safety and keep your firearms secured and/or in a safe to prevent unauthorized access to your firearms. This is the end users is Responsibility to follow the Youth Handgun Safety Act and holds Pinstripping by Rat harmless from the end users improper misuse.

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